



416-269-2228

Maintenance Plan

**Protect & Maintain Your Home From
Unexpected Breakdowns**

- ✓ **One Free Annual Service Call**
- ✓ **Ensure equipment is functioning efficient and reliably**
- ✓ **Unlimited Warranty on Repairs**
- ✓ **Maintenance Service Included**
- ✓ **Test for potential equipment specific dangers**
- ✓ **\$25 to your AccuServ Savings Plan Annually**

A Plan To Protect Your Home

As a homeowner, you understand the importance of keeping your heating and cooling systems in top working condition. A well-maintained heating and cooling system not only ensures your comfort throughout the year but also helps you save on energy costs. We all know how awful it can be when your air conditioner or furnace stops working, especially during extreme weather conditions. That's why having a maintenance plan in place is crucial.

Advantages of our Maintenance Plan

- Ensuring optimal performance of your equipment
- Prolonging the lifespan of your heating and cooling systems
- Reducing the risk of unexpected breakdowns
- Providing peace of mind knowing that your system is in good hands
- Saving on energy costs



What's The Plan Include?

Our maintenance plan is designed to be affordable, and it pays for itself in the long run by reducing the need for costly repairs and extending the life of your equipment.

It includes

- Free Annual Diagnostic Visit per piece of equipment
- Maintenance Service included for the equipment (price will reflect the type of equipment)
- \$25 added to AccuServ Savings Plan Annually. Every year you are a member, \$25 will be added to your savings plan towards buying a new furnace or A/C
- Unlimited Warranty* on all repairs that we do

What are the costs?

The costs are low and purposely kept very affordable. The price per month depends on the type of equipment you'd like to protect as per the table below.

Equipment	Cost Per Month
Furnace / Air Handler	\$11
Water Heater	\$11
Central AC	\$11
Tankless	\$13
Fireplace	\$13
Single on Single Ductless	\$17
Additional Ductless Head	\$8
Combi Boiler/Floor Mount/ Wall Hung	\$15



Air Conditioner Maintenance

Keeping your air conditioner in peak condition is essential for those sweltering hot summer days. With our expert air conditioner maintenance services, you can be confident that your cooling system will function efficiently, providing maximum comfort and reliability. We take care of every aspect of your air conditioner to ensure a seamless and worry-free experience. Our comprehensive air conditioner maintenance includes:

- Inspecting and cleaning the condenser and evaporator coils
- Checking refrigerant levels
- Inspecting and cleaning the blower assembly
- Testing and calibrating the thermostat
- Inspecting and tightening electrical connections
- Lubricating all moving parts



Furnace Maintenance

A well-maintained furnace is crucial for keeping your home warm and cozy during the cold winter months. Our expert furnace maintenance services will ensure that your heating system operates at peak efficiency, providing you with reliable warmth and comfort. We perform a thorough inspection and maintenance of your furnace, including:

- Inspecting and cleaning the burner assembly
- Checking and adjusting the pilot light and gas pressure
- Inspecting and cleaning the blower assembly
- Testing and calibrating the thermostat
- Inspecting and tightening electrical connections
- Lubricating all moving parts

Terms and Conditions

AccuServ reserves the right to cancel the maintenance plan due to misuse of equipment or non-compliance with recommended maintenance procedures.

- One free diagnostic visit per piece of equipment per calendar year. **If you use your first diagnostic visit at the time of signing up that will count as the diagnostic visit.**
- Diagnostic visits do not roll over to the next year.
- *The unlimited warranty is only on **parts that we replace**. After 1 year it does not include labour.
- The \$25 AccuServ piggy bank is only towards the installation of new equipment
- Maintenance plans are a 12 month term and cancellation before that is not possible.
- The maintenance plan will auto renew until you tell us to cancel

The maintenance plan provided by AccuServ does not cover any costs, including diagnosis and service, repair, parts replacement, or adjustment for equipment used for commercial applications. Repair costs incurred due to the following reasons will not be covered under the plans: design faults or pre-existing faults, defects, or deficiencies that have been previously repaired during the first 30 days prior to the commencement of the plan; improper use, tampering, alterations, or repairs by persons other than AccuServ personnel; loss, fire, theft, accidental or deliberate damage; extreme weather conditions, subsidence, structural repairs, redecoration or renovation-related work, explosion, earthquake, lightning, flood, storm, acts of war or other insurable risks; improper setting of the thermostat, blown household electrical fuse or circuit breaker required for the unit; improper sizing or application of the equipment; the Heating Unit or Cooling Unit has been turned off; breakdown of heating, cooling, appliance, electrical, or plumbing systems due to lack of reasonable maintenance.

During the execution of work covered under the plan, there may be minor damages to wall coverings, drywall, plaster, wallpaper, paint, floor coverings, tile, cabinetry, countertops, landscaping, or there may be structural or cosmetic defects. Costs of redecoration or restoration of these damages or defects are not covered under the plan.

If there are any Building and Zoning Code Requirements or violations discovered before or during the diagnosis or repair of Equipment, you are required to complete the necessary corrective work at your own expense before we undertake the required repair or services of the equipment. You are required to obtain the necessary permits before we undertake the service or repair of the equipment. We shall not be responsible for service or repairs, or delay in rendering the service on account of your non-compliance with any of the above requirements. If additional costs are incurred in order to comply with local, provincial, or federal law, we shall not be responsible for that additional expense.

The plan will not cover service involving hazardous or toxic materials, asbestos, lead, or the disposal of refrigerants or contaminants.

We will not provide any maintenance under the plan if the equipment is not easily accessible, or if our authorized technician refuses to enter the premises due to the presence of animals, insects, unsanitary conditions, or unsafe conditions. We may terminate your plan at our sole discretion if, in our reasonable assessment, the conditions of the residence where the equipment is located are unsanitary or unsafe. Upon termination of your plan, we will refund the entire or proportional payment depending on the service rendered during the current coverage year under the plan.

Heat pumps, equipment using conversion burners, the conversion burner itself, and ductless, wall unit, heat pump, and high-velocity units are not eligible for coverage. Equipment serving more than one dwelling unit is not eligible for coverage. Heating equipment that heats using electricity or a fuel other than natural gas (e.g., oil, propane, wood, etc.) is not eligible for coverage.

Your plan coverage is not transferable to another residence.

If you move, the balance of the plan coverage then in effect remains with the Covered Appliances and will be transferred to the new owner.

Billing and Payment: Your credit card on file will be charged the balance due to us. AccuServ reserves the right to change prices by providing 30 days advance notice.

Warranty: The maintenance plan does not guarantee that the equipment will not fail or provide any warranties, express or implied, as to the equipment unless stated on the Terms and Conditions of new purchases. The Customer assumes responsibility for the condition of the equipment.

Liability and Indemnity: Liability for injury, disability, and death of workers and other persons caused by operating, handling, or transporting the equipment during the term of this contract is